PRIME HEALTHCARE SERVICES

Saving Hospitals, Saving Jobs, Saving Lives
Dr. Reddy is a Board Certified cardiologist and has practiced interventional cardiology for over 25 years performing over 5,000 cardiac procedures. He founded a multi-specialty medical group in 1985. It grew to be one of the largest physician practice management companies in the nation, PrimeCare International, with operations in several states, including California, New York, Florida, Texas and Oklahoma. PrimeCare was sold in 1989 to PhyCor, a publicly traded company.

Prime Healthcare Services was founded by Dr. Reddy in 2001. He repurchased Desert Valley Hospital, which he had built in 1994, and had been in financial distress under PhyCor. Since then, Prime Healthcare has acquired several financially distressed hospitals and turned them into successful community assets.

Dr. Reddy has generously contributed hundreds of millions of dollars to various charitable causes. Prime Healthcare Foundation, a public charity founded by Dr. Reddy, now owns three acute care hospitals in California. The Dr. Prem Reddy Family Foundation, a 501(c)(3) not-for-profit charitable organization, founded by Dr. Reddy in 1989, actively participates in numerous philanthropic activities.
Prime Healthcare Services was recognized in 2012 as a “Top 15 Health System in the Nation” by Thomson Reuters, the world’s leading source of information, based on quality of care, efficiency and patient satisfaction. Prime Healthcare was also recognized as a Top 10 Health System in 2009 by Thomson Reuters in its first-ever landmark study of health systems, the only West Coast health system to receive this coveted recognition.

Prime Healthcare’s award-winning hospitals provide comprehensive quality healthcare in a compassionate, convenient and cost-effective manner and have been consistently named in Thomson Reuters’ Top 100 Hospital rankings as well as U.S. News & World Report’s Best Regional Hospitals in Los Angeles. Its hospitals were also recognized as Top Performers in the Nation (Top 14%) on Key Quality Measures by the Joint Commission, the leading accrediting body for hospitals.
Prime Healthcare saves struggling hospitals and invests hundreds of millions of dollars to upgrade them. Each hospital is assessed for its unique needs and transformed into models of efficiency that consistently get recognized as award-winning institutions for patient care. Many communities would be left without access to adequate healthcare and countless healthcare professionals would lose their jobs without Prime Healthcare, which currently employs more than 10,000 people.

- Desert Valley Hospital, Victorville, CA, was in financial distress when Prime Healthcare turned it around, providing the growing and underserved communities of the High Desert much needed healthcare services.
- Chino Valley Medical Center, Chino, CA, was acquired when it was in serious financial difficulty. Following more than $15 million of capital infusion and infrastructure improvements, CVMC has prospered to become a premier community hospital in the region.
- Sherman Oaks Hospital, Sherman Oaks, CA, was also saved by Prime Healthcare Services. It was recently donated and turned into a non-profit hospital.
- Paradise Valley Hospital, National City, CA, was nearing closure when Prime Healthcare not only purchased the failing hospital, but also invested its resources to continue providing care for the economically underprivileged communities in the South Bay region.
- Centinela Hospital Medical Center, in Inglewood, CA, provides critical access to healthcare in underserved areas of central Los Angeles. It nearly faced the same fate as the closed MLK-Harbor Hospital when Prime Healthcare turned it around in remarkable fashion.

Award Winning Patient Care

The hospitals owned and/or operated by Prime Healthcare have achieved consistently high patient satisfaction scores, which is a reflection of the high quality of care that each facility strives to maintain.

The impressive list of awards, accreditations and recognitions that first began with Prime Healthcare’s flagship facility, Desert Valley Hospital, continues today. The Victorville hospital has been rated with a “Top 100 Hospitals in the Nation” award by Thomson Reuters and Modern Healthcare Magazine five different times.

Commendations and outstanding scores by the Joint Commission, the leading accreditation body in healthcare, and the American Osteopathic Association, as well as superior quality ratings based on Medicare Hospital Quality Indices (CORE measures) compared to other area hospitals are common place as the Prime Healthcare network continues to expand.
Lending a Helping Hand

Founded by Dr. Prem Reddy, the Prem Reddy Foundation, the Desert Valley Charitable Foundation and the Prime Healthcare Foundation have donated over $300 million toward free medical care, medical clinics, student scholarships and converting for-profit hospitals to non-profits. The foundations reflect the commitment that Dr. Reddy and his family have to giving back to communities that they serve.

- Prime Healthcare’s hospitals operate and support multiple community clinics to serve the poor and indigent patients and provide them with necessary preventative care.
- Desert Valley Charitable Foundation serves the healthcare needs of High Desert communities in many ways, including a free public health library, free health education programs and hundreds of scholarships for students in the healthcare field.
- Prime Healthcare is a major contributor to senior programs like Circle of Care Foundation, Circle of Friends and Leeza's Place as well as the Children’s Burn Foundation.
- Prime Healthcare Foundation is one of the major donors of Community Care Health Centers, one of the largest, non-profit community clinic networks in Orange County, Southern California.
- Prime Healthcare Foundation donated more than $110,000 toward improving the 911 system in Shasta County, California.

Prime Healthcare Foundations has also donated the following:

- Educational scholarships for students pursuing careers in health care.
- Academic Excellence Endowed Scholarship for California State University San Bernardino
- Donations to Western University of Health Sciences, Pomona, CA.
- Support for Chaffey Community College, Rancho Cucamonga, CA, nursing programs
- Weekend Nursing Program at Dr. Prem Reddy School of Health Sciences in Victorville, CA.

“Prime Healthcare’s generous scholarship allowed me to pursue my dream, which is to become a nurse.”

- Sabrina Sandoval, 2nd year Nursing Student from Victorville, CA.
Efficient Emergency Departments Mean Shorter Wait Times

Prime Healthcare is providing emergency care despite exorbitant costs and logistical difficulties at a time when hospitals have been closing their doors.

Prime Healthcare’s Hospital Emergency Departments Performance:

- Open longer and are readily accessible seeing more uninsured and indigent patients.
- Saturation/bypass (closed for new patients) less than other area hospitals.
- Shorter wait times can mean a difference between life and death.
- “Door-to-doctor” time has been reduced by more than 50% at its hospitals.
- More efficiency and shorter length of stays results in more critically ill patients being treated.
- Prime Healthcare serves more uninsured and underserved patients than other for-profit and not-for-profit hospitals per bed capacity.

Mission, Vision and Values

**Mission:** Prime Healthcare Services endeavors to provide comprehensive, quality healthcare in a convenient, compassionate and cost-effective manner.

**Vision:** Prime Healthcare Services is consistently at the forefront of evolving national healthcare reform. Our organization provides an innovative and integrated healthcare delivery system. We remain ever cognizant of our patients’ needs and desires for high quality affordable healthcare.

**Values:** Compassion: We provide an environment that is caring and conducive to healing the whole person physically, emotionally and spiritually. We respect the individual needs, desires and rights of our patients.

**Quality:** We believe in continuous quality of care and performance improvement as the foundation for preserving and enhancing healthcare delivery. Effective communication and education of our patients, physicians, staff and the community we serve are essential elements of this process.

**Comprehensive:** We are committed to an integrated healthcare delivery system that encompasses the entire spectrum of healthcare delivery. This continuum of care encompasses all aspects of an individual’s healthcare.

**Cost-Effectiveness:** We offer high quality healthcare that is accessible and affordable.
Desert Valley Hospital is an 83-bed acute care hospital with a national reputation for providing state-of-the-art quality healthcare along with Desert Valley Medical Group, the largest multi-specialty medical group in the area. The impressive list of awards, accreditations and recognitions include being rated a “Top 100 Hospital in the Nation” by Thomson Reuters and Modern Healthcare Magazine five times.

Desert Valley Hospital is the only hospital in California to be awarded top 1% hospitals in the nation by Premier/CareScience for its high quality of care for 2007. Other recognitions and awards include: Data Advantage Hospital Value Index, #1 in Value in the Market, rating, 2009; Data Advantage, Superior Quality Management Award, 2009 - 2010. HealthGrades Quality Awards; Pulmonary Care Excellence Award, 2012, 2011; Stroke Care Excellence Award, 2012 and Critical Care Excellence Award, 2012, 2011.

Chino Valley Medical Center is a 126-bed facility and serves a growing and diverse population in the Inland Empire region of Southern California. In addition to a comprehensive range of acute care services, it operates an extremely efficient emergency department 24/7, 365 days a year. It also offers 14 intensive care beds, surgery suites, digital radiology and laboratory services.

Licensed by the State of California as an acute-care general hospital, Chino Valley Medical Center is accredited by the American Osteopathic Association, Health Facilities. Among its recognitions and awards are: HealthGrades Quality Awards; Emergency Medicine Excellence Award, 2012, 2011, 2010, 2009; Critical Care Excellence Award, 2012, 2011; Gastrointestinal Care Excellence Award, 2012; General Surgery Excellence Award, 2011; Five-Star Rating for Respiratory Failure, Stroke, Sepsis, Pneumonia, Bowl Obstruction, Cholecystectomy, Chronic Obstructive Pulmonary Disease, Gastrointestinal Bleed, Heart Failure, Hip Fracture Treatment, Pancreatitis, Appendectomies and Maternity Care.
La Palma Intercommunity Hospital is a 141-bed acute care facility with a wide range of ancillary services and a staff of over 500 registered nurses, technicians and support personnel. It offers a comprehensive Wound Care Center, Behavioral Health Services with inpatient psychiatry and an Emergency Department with minimal wait times for both walk-ins and patients.

It is licensed by the State of California as an acute care general hospital, and accredited by the Joint Commission, the nation’s leading accrediting body for hospitals and The College of American Pathologists. The Laboratory Services are fully accredited by the College of American Pathology. The Behavioral Health program is also fully accredited by the Joint Commission. It was a Best In Value, Award Winner from 2009-2010 Hospital Value Index, Superior Quality Merit Award/Data Advantage.

West Anaheim Medical Center is a 219-bed acute care hospital providing inpatient, outpatient and ancillary services, and staffed by over 700 registered nurses, technicians and support personnel. The hospital has a highly efficient, newly remodeled and expanded Emergency Department with minimal patient wait times, a state-of-the-art cardiac cath lab, radiology services and behavioral health services including inpatient mature adult program, and partial hospitalization program.

Licensed by the State of California as an acute care general hospital, West Anaheim Medical Center is accredited by the Joint Commission, the nation’s leading accrediting body for hospitals, and the College of American Pathologists. Among its awards and recognitions are: “Top 100 Hospital in the Nation” by Thomson Reuters in 2008; Best in Value Award Winner Top 100 from 2009-2010 Hospital Value Index/Data Advantage; #1 in Value in the state of California from 2009-2010 Hospital Value Index/Data Advantage; HealthGrades Emergency Medicine Excellence Award 2011, Critical Care Excellence Award 2012, 2011, and Gastrointestinal Care Excellence Award 2012, 2011.
Garden Grove Hospital Medical Center, a 167-bed acute care hospital and a recognized leader in healthcare delivery offering inpatient, outpatient and ancillary services. It is staffed by over 600 registered nurses, technicians and support personnel. The hospital has a highly efficient Emergency Department with minimal patient wait times, comprehensive maternal services, digital radiology services as well other specialized services.

It is licensed by the State of California as an acute care general hospital and is fully accredited by the Joint Commission, the nation’s leading accrediting body for hospitals. Laboratory Services is fully accredited by the Joint Commission. In addition, the hospital was recognized by the Joint Commission as one of the Top Performers on Key Quality Measures 2011. It has received a Five Star Rating for: Carotid Surgery 2012; Diabetic Acidosis and Coma 2012; Gastrointestinal Bleed 2012; Heart Attack 2012; Heart Failure 2012; Pneumonia 2012; Pulmonary Embolism 2012; Respiratory Failure 2012; Chronic Obstructive Pulmonary Disease 2012.

San Dimas Community Hospital has provided a broad range of general acute services since 1971. The 93-bed hospital currently offers 24-hour emergency services with shorter wait times, a family birth center, orthopedics, cardiopulmonary and gastrointestinal services. It is staffed by over 400 registered nurses, technicians and support personnel.

It is accredited by the Joint Commission, the nations leading accrediting body for hospitals. It has received numerous recognitions and awards including: HealthGrades Awards - Appendectomy 2008 and 2009; Maternity Care 2009; Sepsis 2009; The Delta Group Awards 2009. Other medical excellence awards include: Orthopedic Care: State Award; Major Orthopedic Surgery: State Award; Cancer Care: National Award & State Award; Patient Safety Awards; and Cancer Care.
Huntington Beach Hospital

Huntington Beach Hospital is a 131-bed acute care, medical and surgical facility with a full range of ancillary services including a state-of-the-art, comprehensive Wound Care Center with two hyperbaric chambers, a comprehensive Behavioral Health Services program with inpatient mature adult hospitalization and partial hospitalization program, digital radiology services, and an Emergency Department that also serves as the paramedic base station for the region. A staff of more than 500 registered nurses, technicians and support staff work alongside over 300 physicians.

It is licensed by the State of California as an acute care general hospital and is accredited by the Joint Commission, the nation’s leading accrediting body for hospitals and the College of American Pathologists. Laboratory Services are fully accredited by the College of American Pathology. The hospital was recognized by the Joint Commission as one of the Top Performers on Key Quality Measures 2010. Other recognitions include: Best in Value, Award Winner from 2009-2010 Hospital Value Index, Superior Quality Merit Award/Data Advantage; Five Star Rating for Bowel Obstruction 2012; Heart Failure 2012; Hip Fracture Treatment 2012; Pneumonia 2012; and Respiratory Failure 2012, 2008.

Paradise Valley Hospital

Paradise Valley Hospital has been serving the healthcare needs of San Diego for over 100 years and is the oldest hospital in San Diego’s South Bay, and the largest employer in National City. Since 1904, it has provided quality healthcare services to a diverse community and boasts a multi-cultural staff of more than 300 physicians representing a variety of specialties. The 301-bed hospital has the South Bay’s only life saving 64-slice CT scanner, a renowned CARF-accredited rehabilitation center, the only Hyperbaric Medicine program, and a distinguished Behavioral Health services program.

The hospital is fully accredited by the Joint Commission as well as Laboratory Services. Among its recognitions are: Best in Value, Award Winner Top 100 from 2009-2010 Hospital Value Index/Data Advantage; Bowel Obstruction 2009; COPD 2008; Heart Failure 2008 and 2009; Maternity Care 2007 and 2008; Pneumonia 2008 and 2009; The Delta Group Awards 2009; Patient Safety Award; State Award; and Respiratory Care.
Shasta Regional Medical Center has a highly efficient and expanded Emergency Department with minimal patient wait times, a technologically advanced cardiac cath lab available 24/7, an accredited Stroke Team and digital (filmless) radiology services. More than 600 registered nurses, technicians, and support personnel working alongside more than 300 physicians on staff. Shasta Regional Medical Center is the only hospital in the North State to earn the distinction as an accredited Chest Pain Center and the first certified Primary Stroke Center. It has been certified by the Joint Commission as an Advanced Inpatient Diabetes Care hospital, the first in California and 11th in the nation.

Accredited by the Joint Commission and the American Heart Association/American Stroke Association “Get with the Guidelines” annual performance award.

Earned national recognition as an Accredited Chest Pain Center, the only hospital in the North State with this distinction.

Shasta Regional Medical Center was the only hospital in California to earn the Joint Commission’s Certification of Distinction for inpatient diabetes care. Its outpatient diabetes care management program is accredited by the American Diabetes Association.

Centinela Hospital Medical Center is a 369-bed facility providing a wide-range of inpatient and outpatient medical and surgical services and has served the residents of Inglewood and surrounding areas since 1924. In 1960, the hospital began construction of a new 60-bed addition. Throughout the late 1960s and 1970s it continued to expand to its current capacity. As the only hospital located in Inglewood, California, it has a well-earned reputation for exceptional expertise and care. Each year, the hospital serves more than 140,000 patients and their families from Los Angeles and the South Bay regions. It is home to the Tommy Lasorda Heart Institute and a state-of-the-art GI Lab. Other services include: Critical Care Services; Women’s Services; Orthopedic Medicine and Physical, and Speech & Occupational Therapy.

The hospitals is fully accredited by the Joint Commission. Other awards and recognitions include: Advanced Certification as a Primary Stroke Center by the Joint Commission 2009; Certificate of Distinction in Stroke Rehabilitation by the Joint Commission 2009; Laboratory Services are fully accredited by the College of American Pathology (CAP); The Neonatal Intensive Care Unit is California Children’s Society Certified; USA News & World Report - 2009 Best Hospitals; American Heart Association, Get With The Guidelines-Stroke, Certified Program 2011; and The Delta Group, America’s Top Quality Hospitals.
Since it opened in October 2002, Harlingen Medical Center has been recognized as a leader in cardiovascular care. It is a 112-bed general acute care hospital led by physicians who specialize in cardiology, orthopedics, gastroenterology, bariatrics, obstetrics, gynecology, and emergency care. Physicians are supported by some of the most experienced and highly skilled nurses, technicians, and staff.

Alvarado Hospital is an independent, physician-owned, 306-bed general acute hospital, which also operates the Advanced Spine Institute and the San Diego Rehabilitation Institute, one of the largest acute and outpatient rehabilitation centers in the region. Alvarado’s 450 physicians, 800 employees and 400 volunteers offer comprehensive medical services and specialties including: a surgical weight-loss program, head & neck/ear nose & throat services; a heart program; sexual medicine program; and a sleep center.

Roxborough Memorial is an award-winning 140-bed general acute hospital that serves Roxborough, Manayunk, East Falls, Northwest Philadelphia and Montgomery County. In a “Best in Value” study of 1,500 hospitals in the country’s 100 largest cities conducted by Data Advantage, it was rated first among 35 general acute care hospitals in the Philadelphia market and among the top 100 nationally. It is a fully licensed acute care facility, accredited by the Joint Commission and supports the nationally recognized Roxborough Podiatric Medicine and Surgery Program, the Roxborough Graduate Medical Education Program, which is affiliated with the Philadelphia College of Osteopathic Medicine, and the Roxborough School of Nursing.
Montclair Hospital Medical Center is a 102-bed, acute care hospital strategically located in the heart of the Pomona Valley in Southern California where it serves a diverse population with a wide array of patient services. An efficient Emergency Department is always open and patients experience shorter wait times than at other area hospitals. There is also a highly regarded birthing center known as The Birthplace and a comprehensive range of medical services including: Cardiopulmonary Services; Surgical Services; Imaging Services; Clinical Lab; ICU; Telemetry and Med/Surg Services; Senior Services; and Rehabilitation Services.

It is licensed by the State of California and the Center for Medicare and Medicaid services as an acute care hospital and fully accredited by the Joint Commission as an acute care facility. It is governed by a managing board of esteemed local business people.
Encino Hospital Medical Center offers a wide range of highly specialized medical, surgical and diagnostic services and attracts many world-class physicians. It offers inpatient and outpatient services in a wide array of clinical specialties including: Emergency Department; Gastrointestinal Laboratory; Imaging Services; Nuclear Medicine; Cardiovascular Services; Rehabilitation Services; Psychiatric / Mental Health Services (LPS designated inpatient facility); Geropsychiatric Services; and Respiratory Therapy.

The hospital is accredited by the Joint Commission, the Department of Health Services, the College of American Pathology and the Centers for Medicare and Medicaid Services.

Sherman Oaks Hospital

The hospital serves a diverse population offering a comprehensive range of patient services including: An efficient Emergency Department; 16 intensive care beds; Behavioral Health Services; Wound Healing Center; Heart Care Services; ICU / Telemetry; Geropsychiatric Services; Senior Services; GI and laboratory facilities; and digital radiology and laboratory.

It is accredited by the Joint Commission, the Department of Health Services, the College of American Pathology and the Centers for Medicare and Medicaid Services.
1. Desert Valley Hospital
2. Chino Valley Medical Center
3. West Anaheim Medical Center
4. La Palma Intercommunity Hospital
5. Garden Grove Hospital Medical Center
6. San Dimas Community Hospital
7. Huntington Beach Hospital
8. Paradise Valley Hospital
9. Centinela Hospital Medical Center
10. Shasta Regional Medical Center
11. Alvarado Hospital Medical Center
12. Harlingen Medical Center
13. Roxborough Memorial Hospital
14. Montclair Hospital Medical Center
15. Encino Hospital Medical Center
16. Sherman Oaks Hospital

Prime Healthcare Foundation Hospitals

Prime Healthcare Services

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