“As a practicing physician for over 30 years, I have dedicated my life to medicine and patient care providing the highest quality of care with compassion to all patients. Prime Healthcare Services’ hospitals provide award winning care while serving more uninsured patients and providing more charity care than most other for-profit and not-for-profit hospitals. Prime Healthcare Services is saving hospitals from closure and sustaining critical medical care to the communities it serves.”

Prem Reddy, MD, FACC, FCCP
Chairman of the Board

Compassion and Care
Prime Healthcare Services’ motto is to provide quality healthcare with compassion.

Prime Healthcare Services

PHS saves hospitals from closure and sustains critical medical care to patients in need

PHS purchases and salvages failing hospitals, providing critical patient care access and services to the communities these hospitals serve. In addition, PHS transforms them into successful institutions committed to the highest quality of patient care.

Desert Valley Hospital, Victorville, CA was in financial distress when PHS purchased the hospital and turned it around, providing the growing and underserved communities of the High Desert much needed healthcare.

Chino Valley Medical Center, Chino, CA was acquired through the US Bankruptcy Court. Following over $15 million of substantial capital infusion and infrastructure improvements, CVMC prospered to become a premier community hospital in the area.

Sherman Oaks Hospital and the Grossman Burn Center, Sherman Oaks, CA were in serious financial distress when PHS acquired the medical center and turned it around. The world renowned Grossman Burn Center continues to provides tertiary burn care to all patients, insured or otherwise.

Paradise Valley Hospital, National City, CA was nearing shut down. PHS not only purchased the failing hospital, but continues to invest its resources to continue its mission of serving the underserved and economically underprivileged communities of the South Bay.

Centinela Hospital Medical Center, in Inglewood, CA, provides critical access to healthcare in the underserved areas of central Los Angeles. It was in dire financial straits while several hospitals in LA, including MLK-Harbour Hospital were shut down. Today, under Prime Healthcare management the hospital has revived and is continuing to care for the underprivileged and underserved patients in the catchment area.

PHS provides substantially more charity care compared to both for profit and not-for-profit competing area hospitals.

PHS hospitals provide over 3 times the charity care per bed compared to its competitors in San Bernardino County, 6 times compared to its competitors in Orange County and 8 times compared to its competitors in San Fernando Valley, according to charity care statistics from OSHPD (Office of Statewide Health Planning and Development), ’05.

PHS cares for the underserved. Uninsured patient volumes more than tripled under PHS management.

PHS hospitals fund and operate free community clinics that treat uninsured and indigent patients.

PHS maintains unprofitable yet critical community based programs, such as the Emergency Departments, the largest behavioral health care unit in South Bay of San Diego, the world renowned Grossman Burn Center in Sherman Oaks, CA.

Millions of dollars are donated to charitable causes, such as local health care programs, educational institutions, healthcare scholarships, charitable foundations and community clinics.

PHS provides more charity care than other competing hospitals

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Prime Healthcare Services

PHS is dedicated to its patients and their communities

PHS provides vital community healthcare services that others failed to sustain.

Grossman Burn Center is one of the largest burn centers in Los Angeles County.

Paradise Valley Hospital and Bayview Behavioral Health Center offer the largest behavioral healthcare program in South Bay of San Diego County.

PHS’ Emergency Departments serve more uninsured and underserved patients than other for-profit and not-for-profit hospitals per bed capacity.

PHS’ hospitals operate and support multiple community clinics to serve the poor and indigent patients and provide them with necessary preventative care.

Desert Valley Charitable Foundation services the healthcare needs of High Desert communities in many ways including a free public health library, free health education programs and hundreds of scholarships for students in the healthcare field.

PHS is the major contributor to Circle of Care Foundation and Children Burn Foundation that serve charitable causes in San Fernando Valley. S+AGE programs for seniors and Lezza’s Place are devoted to assisting individuals, and their caregivers, who are affected by memory disorders.

Circle of Friends in Orange County is dedicated in helping the senior citizens with educational and healthcare programs.

Prime Healthcare Services Foundation is one of the major donors of Community Care Health Centers, one of the largest, unaffiliated, non-profit community clinic networks in Orange County that provides high quality, affordable and accessible healthcare services to uninsured/underinsured and underserved citizens of Orange County.

PHS is recognized for providing award winning care

Desert Valley Hospital thrice received Top 100 Hospitals in the Nation award by Solucient/Thompson Healthcare.

Desert Valley Hospital is the only hospital in California to be awarded Top 1% Hospitals in the Nation by Premier|CareScience for its high quality of care for 2007.

Commendation by the Joint Commission.

Highest scores by the Joint Commission and American Osteopathic Association.

Superior quality ratings based on Medicare Hospital Quality Indices (CORE measures) compared to other area hospitals

Sherman Oaks Hospital and the Grossman Burn Center were recognized second best hospital for its high performance on Medical Core Measures by Commonwealth Fund in a study commissioned by Centers for Medicare and Medicaid (CMS) in 2007.

Proclamations from the Cities and the Counties/the Assembly and the Senate of the State of California.

Top 10 Hospitals in California by PacifiCare Quality Index Survey (‘04)

High patient satisfaction scores.

Recently, Prime Healthcare was also recognized as being one of the Top 10 Health System in the Nation by Thomson Reuters for 2009.

Prime Healthcare is the only for-profit hospital system and the only hospital system west of the Mississippi to receive this esteemed national recognition. In addition, two of Prime Healthcare’s Community Hospitals are among the winners of its prestigious Thomson Reuters’ Top 100 Hospitals®: award in the Nation for 2009.

PHS’ Emergency Departments provide unparalleled service

PHS has continued critical emergency care despite exorbitant costs and logistical difficulties at a time when hospitals have been closing their doors throughout the State.

Emergency Departments are open longer and are more accessible than other emergency rooms. PHS’ Emergency Departments go on saturation/bypass (closed for new patients), the least amount of time.

Emergency Departments have shorter wait times, which could mean a difference between life and death.

PHS was able to reduce “door-to-doctor” time by more than 50% in its hospitals.

Emergency Departments are more efficient with shorter length of stays, thereby able to serve more critically ill patients.

Emergency Departments see more uninsured and indigent patients.