

Our Journey Forward

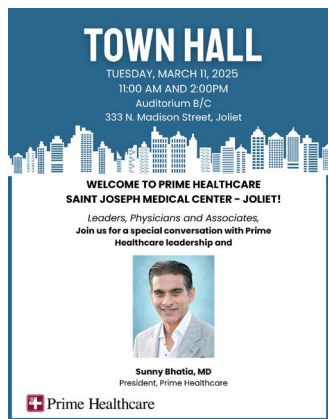
Your Path to Prime Healthcare

March 7, 2025

We are honored to have officially welcomed you to the Prime Healthcare family on March 1, 2025, and hope you've enjoyed your first week with us. Building upon our legacy of transforming healthcare and preserving access to life-saving services, we are excited to continue setting the standard for excellence in patient care and service innovation together.

Town Hall Meetings:

We express our sincere gratitude to St. Mary's Hospital in Kankakee, Saint Joseph Hospital in Elgin, and Mercy Medical Center for their generous hospitality extended to the Prime Healthcare leaders. This was a wonderful opportunity for us to unite around our common mission of delivering compassionate and exceptional care to everyone we serve.



Prime leaders will continue to visit hospitals throughout this week and into the next. Below is the schedule for the upcoming town hall meetings.

Holy Family Medical Center

Friday, March 7, 2025

10:30 a.m.

Auditorium

Saint Francis Hospital

Monday, March 10, 2025

8:00 a.m. & 1:00 p.m.

Auditorium, 1st Floor

Saint Joseph Medical Center - Joliet

Tuesday, March 11, 2025

11:00 a.m. & 2:00 p.m.

Auditorium B/C

Saint Mary of Nazareth Hospital - Chicago

Wednesday, March 12, 2025

1:00 p.m.

SMER Conference Room

Resurrection Medical Center

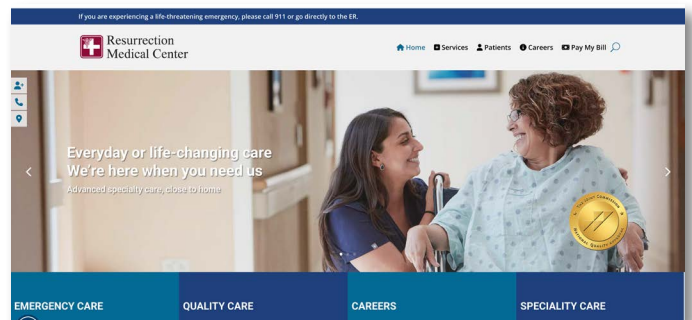
Thursday, March 13, 2025

7:45 a.m. & 3:30 p.m.

Marian Hall Conference Center

Hospital and Medical Group Websites:

We are pleased to share the links for the Prime Healthcare Illinois hospital and medical group websites. These sites are now accessible and offer valuable information and resources to help you connect with hospitals and services in your region.



Holy Family Medical Center

holyfamilymedicalcenter.com

Mercy Medical Center

mercymedcenter.com

Resurrection Medical Center

resurrectionmedicalcenter.com

Saint Francis Hospital

saintfrancisevanston.org

Saint Joseph Hospital - Elgin

saintjosephelgin.com

Saint Joseph Medical Center - Joliet

saintjosephmedicalcenter.com

Saint Mary of Nazareth Hospital - Chicago

saintmaryofnazarethhospital.com

St. Mary's Hospital - Kankakee

stmaryshospitalkankakee.org

Prime Healthcare Illinois Medical Group

primeilmedicalgroup.com



Prime Healthcare

Saving hospitals. Saving jobs. Saving lives.

SharePoint/Intranet:

At Prime Healthcare, SharePoint Online/SharePoint is primarily used as intranet for document management, content sharing, and team collaboration among the employees. Corporate and every hospital has its own SharePoint site. Furthermore, it will be an important resource for accessing critical documents like HR forms, benefits information, and company policies and procedures.



- » [Holy Family Medical Center](#)
- » [Mercy Medical Center](#)
- » [Resurrection Medical Center](#)
- » [Saint Francis Hospital](#)
- » [Saint Joseph Hospital - Elgin](#)
- » [Saint Joseph Medical Center - Joliet](#)
- » [Saint Mary of Nazareth Hospital - Chicago](#)
- » [St. Mary's Hospital - Kankakee](#)

For instruction on how to access your SharePoint, please visit [SharePoint FAQs](#).

Outlook Email Signature:

At Prime Healthcare, maintaining consistent email signatures is essential to our brand identity. Clear and professional email signatures embody the quality and professionalism that Prime Healthcare represents. Think of your email signature as your digital business card.

For instructions on setting up your email signature, visit our [Email Signature Standards](#).

REMINDERS

First Payroll Clerk:

Prime Illinois will be processing a one-time, semi-monthly payroll for hours worked between **March 1, 2025**, and **March 15, 2025**. The only semi-monthly pay date will be **March 21, 2025**. Starting with hours worked on **March 16, 2025**, Prime Illinois will be processing a bi-weekly payroll. The first bi-weekly pay date will be **April 4, 2025**.

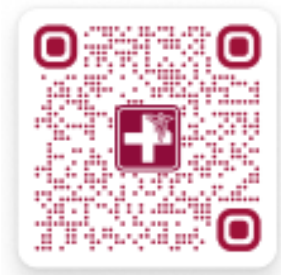


Facility HR	Department Email
Holy Family Medical Center	HFIL-HR@primehealthcare.com
Home Care and Hospice, Senior Living	Contact the HR Dept. closest to you
Mercy Medical Center	MMIL-HR@primehealthcare.com
Prime Healthcare Illinois Medical Group	PHILMG-HR@primehealthcare.com
Resurrection Medical Center	RMIL-HR@primehealthcare.com
Saint Francis Hospital	SFIL-HR@primehealthcare.com
Saint Joseph Hospital - Elgin	SJEIL-HR@primehealthcare.com
Saint Joseph Medical Center - Joliet	SJJIL-HR@primehealthcare.com
Saint Mary of Nazareth Hospital	SMNIL-HR@primehealthcare.com
St. Mary's Hospital - Kankakee	SMKIL-HR@primehealthcare.com

Questions regarding IT, HR, Benefits, or Employee Health:

IT Issues Support Options:

- » Submit at ticket at <https://servicenow.primehealthcare.com>
- » Call the Helpdesk:
 - If you are in the hospitals, dial 8323
 - If you are calling from outside the hospital, dial 1-800-418-1828
- » You can also scan QR code with your cell phone



Resurrection Medical Center Associates Requiring EPIC Support:

If you are calling from an outside phone, please dial 1-800-418-1828 or RMIL extension #3. Press #1 for EPIC support (**available 24/7**) or you can send an email: help@primehealthcare.com.

Prime Benefits Related Questions: EHPbenefits.primehealthcare.com

Pre-employment Health Screening Process Questions: IllinoisEH@primehealthcare.com

Media Relations or Communications Questions:

We believe in the importance of relationship-building in our diverse communities and within our hospitals, and welcome any media inquiries about our organization, services, and events. If you are contacted by a member of the media during this transition or during your time with Prime Healthcare, please contact a member of our Corporate Communications team:

Mark Reece, Corporate Communications
Email: mreece@primehealthcare.com
Cell: 916-303-6440
Office: 775-770-7355

Scott Barboza, Corporate Communications
Email: sbarboza1@primehealthcare.com
Cell: 508-642-3404
Office: 909-750-8665