

Dear [Beneficiary Name/Participant Provider],

We are writing to inform you that Prime Healthcare ACO LLC will no longer be participating in Accountable Care Organization Realizing Equity, Access, and Community Health (ACO REACH) Model, effective 12/31/2025. You are receiving this notice because your doctor [PCP Name or Medical Group Practice Name] is currently a participating provider of Prime Healthcare ACO LLC.

While in the ACO REACH Model, CMS (Medicare) allowed Prime Healthcare ACO LLC to offer additional support- called Benefit Enhancements and Beneficiary Engagement Incentives.

Services furnished under the Benefit Enhancement (which included Telehealth, Care Management Home visits, Post Discharge Home Visits) will no longer be covered by Medicare and the Beneficiary may be responsible for payment of such services effective 1st April 2026.

Services furnished under the Beneficiary Engagement Incentives (which included Cost Sharing Support for Part B Services and Chronic Disease Management Reward) will no longer be covered by Medicare and the Beneficiary may be responsible for payment of such services effective 1st January 2026.

What does this mean for your Care:

This change does not affect your Medicare coverage or your ability to choose your healthcare providers. You do not need to take any action to keep your Medicare benefits in place.

You will continue to have access to all your Medicare benefits.

Need More Information?

We understand that you may have questions or concerns regarding this notification. Please visit www.medicare.gov or contact 1-800-MEDICARE (1-800-633-4227) for more information about your Medicare options and rights. TTY users can call 1-877-486-2048.

Thank you for allowing us to be part of your healthcare journey. It has been our privilege to serve you through the ACO REACH program, and we remain committed to supporting your health and well-being.

Sincerely,

[Medical Group Practice Name]

Participating Provider for Prime Healthcare ACO, LLC

Phone No. 888-998-4004